



## BATTERY BACKUP

### Battery Backup Requirements

#### **Backup Power for Home Phone Services during Power Outages**

For many years, your home phone would allow you to stay connected to emergency voice services during a power outage. However, many of today's advanced home phone services require backup battery power to continue functioning during an outage. To avoid a disruption of home voice service during an outage – and to maintain the ability to connect to 911 emergency services each customer must purchase a HOME PHONE BATTERY BACKUP

#### **What Your Battery Can – and Can't – Do for You**

The backup batteries for optical network terminals allow you to continue to use your home voice services during a power outage. Without a backup battery or alternate backup source such as a generator, customers will not be able to make any calls, including emergency calls to 911. The only way to maintain the ability to use your phone is by using some form of backup power. The backup battery does not provide power to any services other than voice. Home security systems, medical monitoring devices and other equipment will not run on a home phone backup battery.

#### **Purchase and Replacement Options**

**If you are concerned about being able to contact 911 emergency services during a power outage, a backup battery may be a good option for you. The battery offered by most 3rd party vendors are approximately [one pound] and is roughly the size of [a juice box].**

You can purchase a backup battery through many of your local retailers or on-line, including from Cee-US for approximately \$100.00 ( \$45 for extra battery) call them at phone# (803-351-1394) or email [tpage@ceeus.com](mailto:tpage@ceeus.com) for more details. Be sure to purchase the battery model that matches the type of equipment that you have (listed below). If you are having trouble finding the correct battery backup for your equipment type call 877-LINKTCE (877-546-5823) to verify the type of device that you have.

- **PP36L-12U - 36W Micro UPS – Required**
- **PP7P8M-B-4 – 4' Telemetry/Molex Cable – Required**
- **PP36L-12EX – Extra Battery packed for extended run time - Optional**

#### **Expected Backup Power Duration**

Backup batteries are expected to last at least 24 hours on standby power. The backup battery should give you [10 hours] of usage time. If you feel that is not enough time, you may extend your standby power by purchasing additional 8-hour batteries.

### **Instructions for Proper Care and Use of Your Battery**

Please follow the more detailed instructions included with your battery for proper use, storage and care of your battery to ensure that it will function as needed during a power outage. If you do not store your battery correctly, it may shorten its useful life. Environmental factors such as temperature can shorten your battery's useful life. We recommend that you store your battery above [41°F and below 104°F]. These batteries are [not] rechargeable. They will not last forever and should be replaced every [1 to 2 years], or when your device starts to make a loud beeping sound. That sound means that the battery is depleted and must be replaced. See the instructions above for purchase and replacement options. You should also periodically, as described in the instructions included with your battery, remove and test your battery to verify both the operation of the backup battery and its condition.