|  |
| --- |
| **Broadband Facts****TriCoLink powered by Tri-County Electric Cooperative**Service Plan Name: 500Mbps (Business Member Pro)Fixed- Broadband Consumer Disclosure Monthly Price $249.95\*This Monthly Price is not an introductory rate. \*The Monthly Price does not require an annual contract agreement. **Additional Charges & Terms**Business Managed Wi-Fi Service(optional) $4.95 Per MonthOne-Time Installation Fee $200.00 Trip Fee (Truck/Tech visit) $75.00Disconnect/Reconnect Fee $25.00 Late Payment Fee $5.00Bad Check Fee $50.00Equipment Fees (Modem etc.) $200.00 **Discounts & Bundles** [Click Here](https://broadband.tricolinksc.com/) for available billing discounts and pricing options for broadband service bundled with our home phone service. Just phone alone accounts are $54.75 per month. When bundled with internet service it is reduced to $29.95 per month. If a customer utilizes and manage their own router for Wi-Fi then we will not charge them the $4.95 Manage Wi-Fi per month fee.**Affordable Connectivity Program (ACP)**The ACP program has been discontinued by the federal government as of February 7,2024**Speeds Provided with Plan** Typical Download Speed 500 MbpsTypical Upload Speed 500 Mbps**Data Included with Monthly Price** Unlimited Data is Included **Privacy** [**Read our Policy**](https://tricolinksc.com/sites/tricolinksc/files/documents/TriCoLink%20PRIVACY%20POLICY.pdf)**Terms and Conditions** [**Read our Policy**](https://tricolinksc.com/sites/default/files/TERMS%20AND%20CONDITIONS%20OF%20SERVICE%20AGREEMENT%20%281%29%20final.pdf)**Acceptable Use Policy (AUP)** [**Read our Policy**](https://tricolinksc.com/sites/tricolinksc/files/TriCoLink%20AUP%20Draft.pdf)**Internet Transparency Policy** [**Read our Policy**](https://tricolinksc.com/sites/tricolinksc/files/TriCoLink%20Internet%20Transparency%20Policies.pdf)**Copyright Infringement** [**Read our Policy**](https://tricolinksc.com/sites/tricolinksc/files/TriCoLink%20Internal%20Procedure%20Copyright%20Infringement%20Final_0.pdf)**Customer Support**Customer Service- 877-LINKTCE Tech Support- 803-805-7235 Website- <http://www.tricolinksc.com>Learn more about the terms used on this label by visiting the Federal Communications Commission’s Consumer Resource Center [Fcc.gov/consumer](https://www.fcc.gov/consumers)  |